SCAN Policies Database State profile: Massachusetts



### SCAN Policies Database State Profile 2023: Massachusetts

#### Overview of the SCAN Policies Database

The State Child Abuse and Neglect (SCAN) Policies Database compiles data on the definitions and policies that states use in their surveillance of child maltreatment, along with data on associated risk and protective factors. The SCAN Policies Database is funded by the Office of Planning, Research, and Evaluation in collaboration with the Children's Bureau in the Administration for Children and Families, U.S. Department of Health and Human Services. Mathematica leads this project in partnership with Child Trends.

The project's purpose is to review and compile information from states' definitions and policies to create a database of those definitions and policies that can be used for analysis. The SCAN Policies Database is a resource for researchers, analysts, child welfare agency staff, and others interested in examining differences between states in their definitions and policies on child maltreatment and how they change over time.

#### Content

The scope of the SCAN Policies Database includes information about state definitions and policies related to child abuse and neglect for all 50 states, the District of Columbia, and the Commonwealth of Puerto Rico. The SCAN Policies Database team gathered this information through a document collection, review, and coding process. The team obtained input from states on data collection through a confirmation and verification process. More information about these data collection procedures can be found in the data user's guide and data collection protocol, accessible at <a href="https://www.scanpoliciesdatabase.com/data-use-resources">https://www.scanpoliciesdatabase.com/data-use-resources</a>.

The SCAN Policies Database 2023 represents data collected, reviewed, and verified between June 2023 and July 2024. The data reflect the state definitions and policies for the calendar year 2023. The scope of topics in the database includes states' definitions of child abuse and neglect, as well as information about policies related to reporting, screening, and investigating child maltreatment. Key aspects of the child welfare systems' response and context are also included.

The content in the SCAN Policies Database is organized into six domains. The state profiles, codebook, data collection protocol, and data file are also organized by these domains. In the protocol, each question begins with a letter prefix identifying the domain for each variable. The six domains with the identifying protocol number prefix are listed below.

| Domain                       | Question prefix |  |
|------------------------------|-----------------|--|
| Definitions                  | D               |  |
| Reporting                    | R               |  |
| Screening                    | S               |  |
| Investigation                | I               |  |
| Child welfare response       | W               |  |
| Child welfare system context | С               |  |

### State profile

This SCAN Policies Database state profile is a summary of the information collected about the definitions and policies for the identified state. Each of the six domains contain a set of tables that depict the state's information for all variables within that domain.

The state profile presents data for each variable with "yes," "no," "unknown," or other response, as appropriate. The response of "unknown" appears for topics that could not be located from the state's available resources or verified with that state. In some cases, "logical skip" appears when a question was not applicable to a particular state, given a related response on a preceding question. Some information was not included in the state profile to ensure alignment with Executive Orders or other Presidential Actions.

#### Data use resources

Several data use resources are available to support users of the SCAN Policies Database:

- Data user's guide: The guide has detailed information about the data set, including the process used to collect and review the data, the scope of information included in the data set, guidance on using the data, such as how to link the data with other data sources, and notes about specific topics. The data user's guide includes appendices, including information about changes to the data between 2021 and 2023 that reflect changes to state laws and policies during that time period. There is one data user's guide that is updated and applicable for all rounds of data collection for the SCAN Policies Database.
- **Codebook:** The codebook provides information about each variable in the data set, including variable names, labels, definitions, protocol number, variable type, and frequencies. There are separate codebooks to summarize the data from each round of data collection.
- **Errata statement:** The errata statement presents corrections applied to previous rounds of data for the SCAN Policies Database. Starting in 2023, there is one errata statement that is updated and applicable for all rounds of data collection for the SCAN Policies Database.
- **Data collection protocol:** The protocol has the questions used to collect information about states' laws and policies as part of the data review and coding process for each round of data collection. There are separate data collection protocols for each round of data collection for the SCAN Policies Database.

These data use resources can be found on the SCAN Policies Database website (<a href="https://www.scanpoliciesdatabase.com/data-use-resources">https://www.scanpoliciesdatabase.com/data-use-resources</a>) or from the National Data Archive for Child Abuse and Neglect (NDACAN) (<a href="https://www.ndacan.acf.hhs.gov/">https://www.ndacan.acf.hhs.gov/</a>).

#### More information

More information about the SCAN Policies Database can be found at <a href="https://www.scanpoliciesdatabase.com">https://www.scanpoliciesdatabase.com</a>. General inquiries can be submitted to <a href="mailto:SCANPoliciesDatabase@mathematica-mpr.com">SCANPoliciesDatabase@mathematica-mpr.com</a>.

# State identifying information

Table I. State Identifying information

|   | Response  |
|---|-----------|
| State abbreviation  | MA        |
| State Federal Information Processing Standard (FIPS) code | 25        |
| Census region code  | Northeast |
| State verified coding of information                      | Yes       |
| State confirmed documents reviewed                        | Yes       |
| State definitions and policies for calendar year          | 2023      |
| Data version  | 2023v1    |

# **Domain D: Definitions of child maltreatment**

Table D.I. State's definition of child maltreatment

| Tak | Pagnonga   |  |  |
|-----|--|--|--|
| 4   |  | Response   |  |
| 1.  | Types of maltreatment included in state definition                               |  |  |
| a.  | Physical abuse   | Yes  |  |
| b.  | Excessive corporal punishment  | Yes  |  |
| C.  | Sexual abuse   | Yes  |  |
| d.  | Emotional maltreatment   | Yes  |  |
| e.  | Neglect  | Yes  |  |
| f.  | Inadequate clothing  | Yes  |  |
| g.  | Inadequate shelter   | Yes  |  |
| h.  | Malnourishment, inadequate food  | Yes  |  |
| i.  | Medical neglect, inadequate medical care   | Yes  |  |
| j.  | Failure to thrive  | Yes  |  |
| k.  | Educational neglect  | Yes  |  |
| ١.  | Abandonment  | Yes  |  |
| m.  | Injurious environment. Likelihood of harm to child's health, physical well-being | No   |  |
| n.  | Drug lab. Child present within structure where methamphetamine is being created  | No   |  |
| 0.  | Inadequate supervision. Failure to meet parent or caretaker responsibilities     | Yes  |  |
| p.  | Drug or alcohol misuse. Parental drug or alcohol misuse causing harm to child    | No   |  |
| q.  | Prenatal exposure to drugs or alcohol  | Yes  |  |
| r.  | Illicit substance. Illegally providing a controlled substance to a child         | No   |  |
| s.  | Human trafficking, involuntary servitude, sexual servitude                       | Yes  |  |
| t.  | Female genital mutilation  | No   |  |
| u.  | Shaken baby syndrome, abusive head trauma  | Yes  |  |
| ٧.  | Failure to protect. Failure to protect from harm                                 | No   |  |
| W.  | Domestic violence. Exposure to domestic violence                                 | No   |  |
| Χ.  | Factitious disorder by proxy   | No   |  |
| у.  | Institutional abuse/neglect  | Yes  |  |
| Z.  | Other definition (specify)   | No   |  |
| 2.  | Subtypes of maltreatment included in state definition                            |  |  |
| a.  | Subtypes of maltreatment considered abuse  | Physical injury includes prenatal exposure to drugs (i.e. drug addiction at birth) failure to thrive, sexual exploitation, and human trafficking   |  |
| b.  | Subtypes of maltreatment considered neglect                                      | Neglect includes malnourishment, inadequate clothing, inadequate shelter, medical neglect, inability to meet parental responsibilities/lack of supervision, emotional neglect, and educational neglect |  |
| C.  | Subtypes of maltreatment considered other than abuse or neglect                  | Not applicable   |  |

### Table D.I (continued)

|         |   | Response  |  |
|---------|---|---|--|
|         | vel of harm included in state's definition of ild maltreatment  |   |  |
| a. Infl | licts harm  | Yes   |  |
| b. Imr  | minent danger or substantial risk of harm   | Yes   |  |
| def     | fferences in level of harm included in state's finition of child maltreatment by type of altreatment        | Yes - Definition of prenatal exposure (physical dependence upon an addictive drug at birth) requires harm |  |
|         | pe of harm or injury specified in state's finition of child maltreatment                                    |   |  |
|         | ath, bodily injury, impairment of physical ndition  | Yes   |  |
| b. Imp  | pairment of mental or emotional condition   | Yes   |  |
| c. Hai  | rmful environment, conditions   | No  |  |
| d. Typ  | pe of harm or injury not specified  | No  |  |
|         | her (specify)   | Yes - Sexual offense or sexual contact  |  |
| ma      | riation in extent of injury or harm by<br>altreatment type in the state's definition of<br>ild maltreatment | No  |  |
|         | rpetrator identified as part of state's definition child maltreatment                                       | Yes   |  |
|         | pes of perpetrators specified as part of state's finition of child maltreatment                             |   |  |
| a. An   | y person  | Yes   |  |
| b. Par  | rent  | Yes   |  |
| c. Gu   | ıardian   | Yes   |  |
| d. Cai  | regiver/caretaker   | Yes   |  |
| e. Far  | mily member or parent's paramour  | No  |  |
| f. Ho   | usehold member  | Yes   |  |
| g. Per  | rson responsible for child  | Yes   |  |
|         | her (specify)   | No  |  |
|         | pes of perpetrators vary by type of<br>altreatment  | Yes   |  |
| -       | planation of variation in types of perpetrator maltreatment type  | Perpetrator of sexual exploitation or human trafficking can be any person                                 |  |
|         | ild age included in definition of child<br>altreatment  | Yes   |  |
|         | ecific child age in definition of child<br>altreatment  | Under age 18  |  |
| 13. Vai | riability of child age by type of maltreatment  | Yes - Abandonment of a child under the age of 10 is considered maltreatment                               |  |

Table D.II. Child maltreatment definition exemptions

|    | Table D.H. Child maitreathent definition exemptions  |  |  |  |
|----|--|--|--|--|
|    |  | Response   |  |  |
| 1. | Exemption included in state's definition of child maltreatment   |  |  |  |
| a. | Financial issues, financial inability to provide for a child   | Yes  |  |  |
| b. | Discipline; physical discipline, if it is reasonable and causes no bodily injury to the child                                      | No   |  |  |
| C. | Safe haven exemption; newborn relinquished or abandoned in accordance with infant safe haven and safe surrender laws               | Yes  |  |  |
| d. | Infant testing positive for drugs – medical; newborn with positive test for controlled substance due to parent's medical treatment | No   |  |  |
| e. | Religious observance; parent relies on spiritual or religious forms of medical treatment   | No   |  |  |
| f. | Other exemption (specify)  | Yes - Parent cannot adequately care for child solely due to a disability or limited physical condition |  |  |
| 2. | Safe haven exemption included in state's definition of child maltreatment  |  |  |  |
| a. | Must leave a child at specific safe haven locations or designated providers  | Yes  |  |  |
| b. | Child must be left by parent or parent's agent   | Yes  |  |  |
| C. | Child must be left by a certain age (specify)  | Yes - 7 days old or younger  |  |  |
| d. | No intent to return  | No   |  |  |
| e. | Child must be left unharmed  | Yes  |  |  |
| f. | Other (specify)  | No   |  |  |

Table D.III. Definitions and response for child fatalities and near-fatalities cases

|    |   | Response  |  |
|----|---|---|--|
| 1. | State's definition of fatalities or deaths caused by child maltreatment   |   |  |
| a. | Not specified or defined  | No  |  |
| b. | Injury from abuse or neglect caused death   | Yes   |  |
| C. | Abuse or neglect was contributing factor in death   | No  |  |
| d. | Death of child who was in child welfare custody or foster care  | Yes   |  |
| e. | Other (specify)   | No  |  |
| 2. | State conducts case reviews with a child fatality review team or a similar review process for fatalities caused by child abuse or neglect | Yes, reviews are required for all or some cases |  |
| 3. | State's definition of near-fatalities or near-deaths caused by child maltreatment   |   |  |
| a. | Not specified or defined  | No  |  |
| b. | General reference to a serious or critical condition or injury that is life threatening with a substantial risk of death                  | Yes   |  |
| C. | Specific injury or specific medical treatment or intervention (specify)   | Yes - Bone fracture, severe burn                |  |
| d. | Other (specify)   | No  |  |
| 4. | State conducts case reviews with a review team or similar review process for near-fatalities caused by child abuse or neglect             | Yes, reviews are required for all or some cases |  |

# Domain R: Reporting child abuse and neglect

Table R.I. Reporting policies

| Statewide centralized reporting  | ıaı | Table K.I. Reporting policies                        |   |  |  |
|--|-----|--|---|--|--|
| made to the regional Department; During evenings, weekends, and holidays, reports are made to the statewide hottine  2. Decentralized reporting  3. Standard for reporting child maltreatment  a. Known abuse and neglect  b. Reasonable cause to believe a child was abused or neglected  4. Universal mandated reporting  5. Required training for mandated reporters  6. Penalties for failure to report  7. Specific penalties for failure to report  a. Criminal charges  b. Civil charges  c. Professional licensure suspended or revoked  d. Other (specify)  8. Penalties for false reporting  9. Specific penalties for false reporting  a. Criminal charges  Criminal charges  Criminal charges  Professional licenses suspended or revoked  Ano  A Other (specify)  No  Professional license suspended or revoked  No  Other (specify)  No  Other |     |  | Response  |  |  |
| 3. Standard for reporting child maltreatment a. Known abuse and neglect b. Reasonable cause to believe a child was abused or neglected 4. Universal mandated reporting Required training for mandated reporters 5. Required training for mandated reporters 7. Specific penalties for failure to report 7. Specific penalties for failure to report 8. Civil charges 9. Civil charges 9. Professional licensure suspended or revoked 9. No 9. Specific penalties for false reporting 9. Civil charges 9. Specific penalties for false reporting 9. Specific penalties | 1.  | Statewide centralized reporting                      | made to the regional Department; During evenings, weekends, and holidays, reports are made to the |  |  |
| a. Known abuse and neglect b. Reasonable cause to believe a child was abused or neglected 4. Universal mandated reporting No 5. Required training for mandated reporters 6. Penalties for failure to report 7. Specific penalties for failure to report 8. Civil charges 9. Civil charges 9. Civil charges 9. Specific penalties for fails reporting 9. Specific penalties for false reporting 9. Specific penalties for false reporting 9. Specific penalties for false reporting 9. Civil charges 9. Specific penalties for false reporting 9. Civil charges 9. Specific penalties for false reporting 9. Civil charges 9. Specific penalties for false reporting 9. Civil charges 9. Specific penalties for false reporting 9. Civil charges 9. Yes 9. Yes 9. Civil charges 9. Yes 9. Civil charges 9. Yes 9. Yes 9. Civil charges 9. Yes 9. Yes 9. | 2.  | Decentralized reporting                              | Logical Skip  |  |  |
| b. Reasonable cause to believe a child was abused or neglected 4. Universal mandated reporting 5. Required training for mandated reporters 6. Penalties for failure to report 7. Specific penalties for failure to report 8. Criminal charges 9. Criminal charges 9. C. Professional licensure suspended or revoked 9. Other (specify) 9. Specific penalties for false reporting 9. Criminal charges 9. Crivil charges 9 | 3.  | Standard for reporting child maltreatment            |   |  |  |
| neglected  4. Universal mandated reporting  5. Required training for mandated reporters  6. Penalties for failure to report  7. Specific penalties for failure to report  8. Criminal charges  9. Civil charges  9. Professional licensure suspended or revoked  10. Other (specify)  11. Report of alse reporting  12. Criminal charges  13. Specific penalties for false reporting  14. Specific penalties for false reporting  15. Report of alse reporting  16. Penalties for false reporting  17. Specific penalties for false reporting  18. Penalties for false reporting  19. Specific penalties for false reporting  10. Civil charges  11. Civil charges  12. Professional license suspended or revoked  13. Other (specify)  14. Information requested at the time of report  15. Identifying information of child and family yes  16. Identifying and other information of reporter yes  17. Identifying and other information of reporter yes  18. Identifying and other information of reporter yes  19. Identifying and other information of family or household members  10. Information on prior maltreatment  11. Information on prior maltreatment yes  12. Identifying and other information of family or household members  13. Information on prior maltreatment  14. Information on prior maltreatment  15. Information on prior maltreatment  16. Identifying and other information of family or household members  17. Information on prior maltreatment  18. Information on prior maltreatment  18. Information on prior maltreatment  18. Ves   | a.  | Known abuse and neglect                              | No  |  |  |
| 5. Required training for mandated reporters 6. Penalties for failure to report 7. Specific penalties for failure to report 8. Criminal charges 9. Criminal charges 9. Professional licensure suspended or revoked 9. No 1. Other (specify) 1. No 1. Penalties for false reporting 1. Criminal charges 9. Specific penalties for false reporting 1. Criminal charges 2. Professional license suspended or revoked 3. Criminal charges 4. Criminal charges 5. Civil charges 6. Professional license suspended or revoked 7. No 7. No 7. Other (specify) 7. No 7. Other (specify) 8. Penalties for false reporting 8. Criminal charges 9. Specific penalties for false reporting 9. No 9. Specific penalties for false reporting 9. Specific penalties for false reporting 9. No 9. Specific penalties for false reporting 9. No 9. Specific penalties for false reporting 9. Specific penalties for false reporting 9. No 9. Specific penalties for false penalties for false reporting 9. No 9. Specific penalties for false penalties fo | b.  |  | Yes   |  |  |
| 6. Penalties for failure to report 7. Specific penalties for failure to report a. Criminal charges b. Civil charges c. Professional licensure suspended or revoked d. Other (specify) Reserved Specific penalties for false reporting Specific penalties for false reporting A. Criminal charges Yes Specific penalties for false reporting A. Criminal charges Yes Specific penalties for false reporting A. Criminal charges Yes Specific penalties for false reporting Yes Specific penalties for false reporting A. Criminal charges Yes Specific penalties for false reporting Yes Specific pen | 4.  | Universal mandated reporting                         | No  |  |  |
| 7. Specific penalties for failure to report a. Criminal charges b. Civil charges c. Professional licensure suspended or revoked d. Other (specify) No 8. Penalties for false reporting 9. Specific penalties for false reporting a. Criminal charges b. Civil charges Yes c. Professional license suspended or revoked No d. Other (specify) No 10. Immunity for reporters of child abuse and neglect 11. Information requested at the time of report a. Identifying information of child b. Location and contact information of child and family c. Type and severity of suspected maltreatment d. Date of suspected maltreatment e. Identifying and other information of reporter g. Identifying and other information of reporter g. Identifying information of child's parents, guardian, or caregiver/caretaker h. Identifying and other information of family or household members i. Information on prior maltreatment Yes  | 5.  | Required training for mandated reporters             | Yes, some mandated reporters  |  |  |
| a. Criminal charges b. Civil charges C. Professional licensure suspended or revoked No d. Other (specify) No 8. Penalties for false reporting 9. Specific penalties for false reporting a. Criminal charges b. Civil charges C. Professional license suspended or revoked No d. Other (specify) No 10. Immunity for reporters of child abuse and neglect 11. Information requested at the time of report a. Identifying information of child b. Location and contact information of child and family yes C. Type and severity of suspected maltreatment Date of suspected maltreatment Ves Lidentifying and other information of reporter 9. Identifying information of child's parents, guardian, or caregiver/caretaker h. Identifying and other information of family or household members i. Information on prior maltreatment Yes   | 6.  | Penalties for failure to report                      | Yes, all mandated reporters   |  |  |
| b. Civil charges c. Professional licensure suspended or revoked d. Other (specify) No  8. Penalties for false reporting 9. Specific penalties for false reporting a. Criminal charges b. Civil charges C. Professional license suspended or revoked No d. Other (specify) No  10. Immunity for reporters of child abuse and neglect 11. Information requested at the time of report a. Identifying information of child b. Location and contact information of child and family yes c. Type and severity of suspected maltreatment Qualter of suspected maltreatment Q | 7.  | Specific penalties for failure to report             |   |  |  |
| c. Professional licensure suspended or revoked d. Other (specify) No  8. Penalties for false reporting 9. Specific penalties for false reporting a. Criminal charges b. Civil charges C. Professional license suspended or revoked No d. Other (specify) No  10. Immunity for reporters of child abuse and neglect 11. Information requested at the time of report a. Identifying information of child Yes b. Location and contact information of child and family C. Type and severity of suspected maltreatment Date of suspected maltreatment Ves d. Date of suspected maltreatment Ves e. Identifying and other information of reporter g. Identifying and other information of reporter yes g. Identifying information of child's parents, guardian, or caregiver/caretaker h. Identifying and other information of family or household members i. Information on prior maltreatment Yes  | a.  | Criminal charges                                     | Yes   |  |  |
| d. Other (specify)  8. Penalties for false reporting  9. Specific penalties for false reporting  a. Criminal charges  b. Civil charges  c. Professional license suspended or revoked  d. Other (specify)  10. Immunity for reporters of child abuse and neglect  11. Information requested at the time of report  a. Identifying information of child  b. Location and contact information of child and family yes  c. Type and severity of suspected maltreatment  d. Date of suspected maltreatment  e. Identifying and other information of alleged perpetrator(s)  f. Identifying and other information of reporter  g. Identifying infomation of child's parents, guardian, or caregiver/caretaker  h. Identifying and other information of family or household members  i. Information on prior maltreatment  Yes  | b.  | Civil charges  | Yes   |  |  |
| 8. Penalties for false reporting 9. Specific penalties for false reporting a. Criminal charges b. Civil charges c. Professional license suspended or revoked d. Other (specify)  10. Immunity for reporters of child abuse and neglect  11. Information requested at the time of report a. Identifying information of child b. Location and contact information of child and family c. Type and severity of suspected maltreatment d. Date of suspected maltreatment e. Identifying and other information of alleged perpetrator(s) f. Identifying and other information of reporter g. Identifying information of child's parents, guardian, or caregiver/caretaker h. Identifying and other information of family or household members i. Information on prior maltreatment Yes  | c.  | Professional licensure suspended or revoked          | No  |  |  |
| 9. Specific penalties for false reporting a. Criminal charges b. Civil charges c. Professional license suspended or revoked d. Other (specify) No  10. Immunity for reporters of child abuse and neglect 11. Information requested at the time of report a. Identifying information of child b. Location and contact information of child and family Yes c. Type and severity of suspected maltreatment d. Date of suspected maltreatment e. Identifying and other information of alleged perpetrator(s) f. Identifying and other information of reporter g. Identifying information of child's parents, guardian, or caregiver/caretaker h. Identifying and other information of family or household members i. Information on prior maltreatment Yes   | d.  | Other (specify)                                      | No  |  |  |
| a. Criminal charges  b. Civil charges  c. Professional license suspended or revoked  d. Other (specify)  10. Immunity for reporters of child abuse and neglect  11. Information requested at the time of report  a. Identifying information of child  b. Location and contact information of child and family Yes  c. Type and severity of suspected maltreatment  d. Date of suspected maltreatment  e. Identifying and other information of alleged perpetrator(s)  f. Identifying and other information of reporter  g. Identifying and other information of family or household members  i. Information on prior maltreatment  Yes  Yes  | 8.  | Penalties for false reporting                        | Yes   |  |  |
| b. Civil charges c. Professional license suspended or revoked d. Other (specify) No  10. Immunity for reporters of child abuse and neglect  11. Information requested at the time of report a. Identifying information of child Yes b. Location and contact information of child and family C. Type and severity of suspected maltreatment Yes d. Date of suspected maltreatment Yes e. Identifying and other information of alleged perpetrator(s) f. Identifying and other information of reporter G. Identifying and other information of reporter Yes g. Identifying and other information of family or household members i. Information on prior maltreatment Yes   | 9.  | Specific penalties for false reporting               |   |  |  |
| c. Professional license suspended or revoked d. Other (specify) No  10. Immunity for reporters of child abuse and neglect  11. Information requested at the time of report a. Identifying information of child Yes b. Location and contact information of child and family Yes c. Type and severity of suspected maltreatment Yes d. Date of suspected maltreatment Yes e. Identifying and other information of alleged perpetrator(s) f. Identifying and other information of reporter Yes g. Identifying information of child's parents, guardian, or caregiver/caretaker h. Identifying and other information of family or household members i. Information on prior maltreatment Yes   | a.  | Criminal charges                                     | Yes   |  |  |
| d. Other (specify)  10. Immunity for reporters of child abuse and neglect  11. Information requested at the time of report  a. Identifying information of child Yes  b. Location and contact information of child and family Yes  c. Type and severity of suspected maltreatment Yes  d. Date of suspected maltreatment Yes  e. Identifying and other information of alleged perpetrator(s)  f. Identifying and other information of reporter Yes  g. Identifying information of child's parents, guardian, or caregiver/caretaker  h. Identifying and other information of family or household members  i. Information on prior maltreatment Yes  | b.  | Civil charges  | Yes   |  |  |
| 10. Immunity for reporters of child abuse and neglect  11. Information requested at the time of report  a. Identifying information of child Yes  b. Location and contact information of child and family Yes  c. Type and severity of suspected maltreatment Yes  d. Date of suspected maltreatment Yes  e. Identifying and other information of alleged perpetrator(s)  f. Identifying and other information of reporter Yes  g. Identifying information of child's parents, guardian, or caregiver/caretaker  h. Identifying and other information of family or household members  i. Information on prior maltreatment Yes  | c.  | Professional license suspended or revoked            | No  |  |  |
| neglect  11. Information requested at the time of report  a. Identifying information of child Yes  b. Location and contact information of child and family Yes  c. Type and severity of suspected maltreatment Yes  d. Date of suspected maltreatment Yes  e. Identifying and other information of alleged perpetrator(s)  f. Identifying and other information of reporter Yes  g. Identifying information of child's parents, guardian, or caregiver/caretaker  h. Identifying and other information of family or household members  i. Information on prior maltreatment Yes  | d.  | Other (specify)                                      | No  |  |  |
| a. Identifying information of child b. Location and contact information of child and family c. Type and severity of suspected maltreatment d. Date of suspected maltreatment e. Identifying and other information of alleged perpetrator(s) f. Identifying and other information of reporter g. Identifying information of child's parents, guardian, or caregiver/caretaker h. Identifying and other information of family or household members i. Information on prior maltreatment  Yes   | 10  |  | Yes   |  |  |
| b. Location and contact information of child and family  c. Type and severity of suspected maltreatment  d. Date of suspected maltreatment  e. Identifying and other information of alleged perpetrator(s)  f. Identifying and other information of reporter  g. Identifying information of child's parents, guardian, or caregiver/caretaker  h. Identifying and other information of family or household members  i. Information on prior maltreatment  Yes  | 11  | Information requested at the time of report          |   |  |  |
| c. Type and severity of suspected maltreatment  d. Date of suspected maltreatment  e. Identifying and other information of alleged perpetrator(s)  f. Identifying and other information of reporter  g. Identifying information of child's parents, guardian, or caregiver/caretaker  h. Identifying and other information of family or household members  i. Information on prior maltreatment  Yes  Yes  No  | a.  | ldentifying information of child                     | Yes   |  |  |
| d. Date of suspected maltreatment  e. Identifying and other information of alleged perpetrator(s)  f. Identifying and other information of reporter  g. Identifying information of child's parents, guardian, or caregiver/caretaker  h. Identifying and other information of family or household members  i. Information on prior maltreatment  Yes   | b.  | Location and contact information of child and family | Yes   |  |  |
| e. Identifying and other information of alleged perpetrator(s)  f. Identifying and other information of reporter  g. Identifying information of child's parents, guardian, or caregiver/caretaker  h. Identifying and other information of family or household members  i. Information on prior maltreatment  Yes  | c.  | Type and severity of suspected maltreatment          | Yes   |  |  |
| perpetrator(s)  f. Identifying and other information of reporter g. Identifying information of child's parents, guardian, or caregiver/caretaker h. Identifying and other information of family or household members i. Information on prior maltreatment  Yes   | d.  | Date of suspected maltreatment                       | Yes   |  |  |
| g. Identifying information of child's parents, guardian, or caregiver/caretaker  h. Identifying and other information of family or household members  i. Information on prior maltreatment  Yes  | e.  |  | Yes   |  |  |
| or caregiver/caretaker  h. Identifying and other information of family or household members  i. Information on prior maltreatment  Yes   | f.  | Identifying and other information of reporter        | Yes   |  |  |
| household members  i. Information on prior maltreatment  Yes   | g.  |  | Yes   |  |  |
|  | h.  |  | No  |  |  |
| i. Other (specify)  Yes - Other information required by the department   | i.  | Information on prior maltreatment                    | Yes   |  |  |
|  | j.  | Other (specify)                                      | Yes - Other information required by the department  |  |  |

### Table R.I (continued)

|  | Response   |  |
|--|--|--|
| 12. Anonymity of reporter  | General public (not mandated reporters) can remain anonymous |  |
| 13. Tribal involvement in state or local public child welfare agency's process to accept reports of Tribal cases                         | No, Tribes are not involved                                  |  |
| 14. State requires all notifications of substance-<br>exposed newborns (SENs) to be submitted as<br>reports of child maltreatment        |  |  |
| State does not require all cases of SENs to be reported for child maltreatment, but they could be reported if they meet certain criteria | Yes  |  |
| <ul> <li>State requires all SENs to be reported as child<br/>maltreatment</li> </ul>   | No   |  |
| c. Other (specify)   | No   |  |
| 15. Accepts reports of risk without an allegation of child maltreatment (risk-only reports)  | Yes  |  |

Table R.II. Types of mandated reporters

|    |  | Response   | Response                       | Response  |
|----|--|--|--------------------------------|---|
| 1. | Types of mandated reporters  | Included in state's<br>definition of mandated<br>reporters | Training required <sup>1</sup> | Subject to penalties for failure to report <sup>2</sup> |
| a. | Foster parents   | Yes  | No                             | Yes   |
| b. | School staff - teachers  | Yes  | No                             | Yes   |
| C. | School bus drivers or other transportation staff                                   | No   | Logical Skip                   | Logical Skip  |
| d. | Before- /after-school<br>program staff   | No   | Logical Skip                   | Logical Skip  |
| e. | Child care staff   | Yes  | No                             | Yes   |
| f. | Camp counselors,<br>directors, or<br>administrators                                | No   | Logical Skip                   | Logical Skip  |
| g. | Athletic coaches or staff  | No   | Logical Skip                   | Logical Skip  |
| h. | Medical or dental professionals  | Yes  | No                             | Yes   |
| i. | Substance abuse disorder treatment providers                                       | Yes  | No                             | Yes   |
| j. | Mental health,<br>counselors, or other<br>social service<br>professionals          | Yes  | No                             | Yes   |
| k. | Police or other law enforcement  | Yes  | No                             | Yes   |
| I. | Emergency medical<br>technicians,<br>firefighters, or other<br>emergency personnel | Yes  | No                             | Yes   |
| m. | Judges   | Yes  | No                             | Yes   |
| n. | District attorneys or other attorneys  | Yes  | No                             | Yes   |
| Ο. | Guardians ad litem or court-appointed special advocates                            | No   | Logical Skip                   | Logical Skip  |
| p. | Other court personnel  | Yes  | No                             | Yes   |
| q. | Shelter staff  | No   | Logical Skip                   | Logical Skip  |
| r. | Those who work in fields processing or monitoring print, film, or computer images  | No   | Logical Skip                   | Logical Skip  |
| s. | Religious clergy   | Yes  | No                             | Yes   |
| t. | Volunteers   | No   | Logical Skip                   | Logical Skip  |
| u. | Coroners or medical examiners  | No   | Logical Skip                   | Logical Skip  |
| ٧. | Staff or contractors of state and county agencies                                  | No   | Logical Skip                   | Logical Skip  |

Table R.II (continued)

|  | Response   | Response  | Response   |
|--|--|---|--|
| w. Other type of mandated reporter (specify) | Yes - Any person paid to care for, or work with, a child in any public or private facility, home or program funded or licensed by the Commonwealth, which provides child care or residential services; Child care licensors; Child advocate; Animal control officers; Any person in charge of a medical or other pubic or private institution, school, or facility of that person's designated agent | Yes - All mandated reporters who are professionally licensed by the Commonwealth are required to complete training; G.L. c. 119, §51A (k) | Yes - Any person paid to care for, or work with, a child in any public or private facility, home or program funded or licensed by the Commonwealth, which provides child care or residential services; Child care licensors; Child advocate; Animal control officers; Any person in charge of a medical or other pubic or private institution, school, or facility of that person's designated agent |

<sup>&</sup>lt;sup>1</sup> Responses in this column can equal logical skip when the given type of mandated reporter is not included in the state's definition of mandated reporters or when no training is required for mandated reporters (Table R.II). Responses in this column can be yes when a state has universal mandated reporting (Table R.I) and all mandated reporters require training (Table R.II).

<sup>&</sup>lt;sup>2</sup> Responses in this column can equal logical skip when the given type of mandated reporter is not included in the state's definition of mandated reporters or when no mandated reporters are subject to penalties (Table R.I). Responses in this column can be yes when a state has universal mandated reporting (Table R.I) and when all adults or all mandated reporters are subject to penalties (Table R.I).

# Domain S: Screening reports of child abuse and neglect

Table S.I. Screening policies

|    |   | Response   |  |
|----|---|--|--|
| 1. | Statewide centralized screening                             | No   |  |
| 2. | How screening is decentralized                              | Each county/region has own screening unit  |  |
| 3. | Information required to screen in report                    |  |  |
| a. | Identifying information of child                            | Yes  |  |
| b. | Location and contact information of child and family        | Yes  |  |
| C. | Type and severity of suspected maltreatment                 | Yes  |  |
| d. | Date of suspected maltreatment                              | Yes  |  |
| e. | Identifying and other information of alleged perpetrator(s) | Yes  |  |
| f. | Other (specify)   | Yes - Identity and languages spoken by parents/caregivers; Languages spoken; Maltreatment history; The circumstances under which the person required to report first became aware of the child's injuries, abuse, maltreatment or neglect; Whatever action, if any, was taken to treat, shelter or otherwise assist the child; Child visibility in the community; Other contributing factors; Family strengths/capacities; Other key contacts; Worker safety information |  |

Table S.II. Screening decision process and activities

| - u | ble 5.ii. Screening decision process and                                   | denvines  |                   |                              |
|-----|--|---|-------------------|------------------------------|
|     |  | Response  | Required cases    | Conditions or types of cases |
| 1.  | Decision processes used during screening                                   |   |                   |                              |
| a.  | Supervisory review   | Yes   | Required for some | _                            |
| b.  | Team-based decision  | Yes   | Required for some | _                            |
| c.  | Individual screener  | No  | Logical Skip      | _                            |
| d.  | Other (specify)  | No  | Logical Skip      | _                            |
| e.  | Unknown  | No  | _                 | _                            |
| 2.  | Variability of decision process used for screening                         |   |                   |                              |
| a.  | Consistent statewide   | Yes   | _                 | _                            |
| b.  | Varies locally   | No  | _                 | _                            |
| 3.  | Certain activities or information are required as part of screening        | Yes   |                   |                              |
| 4.  | Activities or information required as part of screening                    |   |                   |                              |
| a.  | Safety or risk assessment  | Yes   | Required for all  | Not applicable               |
| b.  | Review agency records for prior involvement with child protective services | Yes   | Required for all  | Not applicable               |
|     | Other (specify)  | Yes - Conduct criminal offender record information check; Review sex offender record information; Perform national criminal history checks; Information from child protection agencies in other states; Identity query; Information from local law enforcement; Collateral contacts; Clinical consultation; Searching online sources including social media | Required for all  | Not applicable               |
| 5.  | Types of safety or risk assessment used during screening                   |   |                   |                              |
| a.  | Structured decision making   | No  | <u> </u>          | _                            |
|     | Other (specify)  | Yes - Risk<br>assessment tool   | _                 | _                            |
| 6.  | Consistency of screening activities/information                            |   |                   |                              |
| a.  | Consistent statewide   | Yes   | _                 | _                            |
| b.  | Varies locally (specify)   | No  | _                 | _                            |

### Table S.III. Screeners

| _  |   |   |
|----|---|---|
|    |   | Response  |
| 1. | Screener of abuse and neglect reports   |   |
| a. | Caseworkers (frontline staff)   | No  |
| b. | Case managers (supervisors)   | No  |
| C. | Staff in specialized screening unit   | Yes   |
| d. | Other (specify)   | No  |
| 2. | Qualifications of screener  |   |
| a. | Associate's degree  | No  |
| b. | Bachelor's degree   | Yes   |
| C. | Master's degree   | No  |
| d. | Training for screening (specify)  | Yes - At least 30 hours of professional development training per year |
| e. | Years of experience (specify)   | No  |
| f. | Other (specify)   | Yes - Social worker license within the first 9 months of employment   |
| 3. | Degree in social work or related field for screeners  | Yes, required   |
| 4. | Tribal involvement in state or local public child welfare agency's process to screen Tribal cases | No, Tribes are not involved   |

# Domain I: Investigations of child abuse and neglect

Table I.I. Investigations policies

|    |  | Response  |
|----|--|---|
| 1. | Findings from child maltreatment investigations can lead to criminal penalties | Yes   |
| 2. | Investigator for reports   |   |
| a. | Caseworkers (frontline staff)  | Yes   |
| b. | Case managers (supervisors)  | No  |
| c. | Staff in specialized investigations unit                                       | Yes   |
| d. | Law enforcement  | No  |
| e. | Other (specify)  | No  |
| 3. | Qualifications of investigator   |   |
| a. | Associate's degree   | No  |
| b. | Bachelor's degree  | Yes   |
| c. | Master's degree  | No  |
| d. | Training for conducting investigations (specify)                               | Yes - At least 30 hours of professional development training per year |
| e. | Years of experience (specify)  | No  |
| f. | Other (specify)  | Yes - Social worker license within first 9 months of employment       |
| 4. | Degree in social work or related field for investigators                       | Yes, required   |
| 5. | Level of evidence required for substantiation (founded/indicated/confirmed)    | Probable or reasonable cause  |
| 6. | Investigation determination can result in an "inconclusive" finding            | No  |

Table I.II. Required activities/information for investigation

|    |  | _        |                   | Conditions or                               |
|----|--|----------|-------------------|---|
|    |  | Response | Required cases    | types of cases                              |
| 1. | Certain activities or information required for the investigation process                                   | Yes      |                   |   |
| 2. | Specific activities or information required for investigation  |          |                   |   |
| a. | Review agency records for prior involvement with child protective services                                 | Yes      | Required for all  | Not applicable                              |
| b. | Visit to child's home  | Yes      | Required for all  | Not applicable                              |
| C. | Interview or observation of child victim   | Yes      | Required for all  | Not applicable                              |
| d. | Interview or observation of other children living in child's home  | Yes      | Required for all  | Not applicable                              |
| e. | Risk or safety assessment  | Yes      | Required for all  | Not applicable                              |
| f. | Evaluation of home environment or home study   | Yes      | Required for all  | Not applicable                              |
| g. | Interviews with child's parents, caregivers, or other adults residing in child's home                      | Yes      | Required for all  | Not applicable                              |
| h. | Check of criminal records for adults in home   | Yes      | Required for all  | Not applicable                              |
| i. | Check of child welfare or central registry for prior child maltreatment allegations against adults in home | Yes      | Required for all  | Not applicable                              |
| j. | Medical evaluation   | Yes      | Required for some | Clinical consultation is obtained as needed |
| k. | Mental health evaluation   | Yes      | Required for some | Clinical consultation is obtained as needed |
| I. | Interview alleged perpetrator  | Yes      | Required for all  | Not applicable                              |
| m. | Interview reporter or collateral source  | Yes      | Required for all  | Not applicable                              |
| n. | Other (specify)  | No       | Logical Skip      | Not applicable                              |

# **Domain W: Child welfare response**

Table W.I. Differential or alternative response

|    |  | Response  |
|----|--|---|
| 1. | Differential/alternative response  | Yesimplemented statewide                        |
| 2. | Types of maltreatment eligible for differential/alternative response                 | Only certain types of maltreatment are eligible |
| 3. | Types of maltreatment <u>not</u> eligible for differential/alternative response      |   |
| a. | Cases involving child fatalities and near-fatalities                                 | Yes   |
| b. | Substance-exposed infants  | Yes   |
| C. | Physical abuse   | Yes   |
| d. | Sexual abuse   | Yes   |
| e. | Neglect  | No  |
| f. | Abandoned infants  | Yes   |
| g. | Other (specify)  | No  |
| 4. | Eligibility for differential/alternative response determined by a risk determination | Yes   |
| 5. | Tools used to determine risk for differential/alternative response                   | Yes - Risk assessment tool                      |
| 6. | Risk level eligible for differential/alternative response                            |   |
| a. | No risk  | No  |
| b. | Low risk   | No  |
| C. | Moderate risk  | Yes   |
| d. | Other (specify)  | No  |
| e. | Unknown  | No  |
| 7. | Other types of cases or conditions eligible for differential/alternative response    |   |
| a. | No other cases or conditions   | Yes   |
| b. | No immediate safety concerns   | No  |
| C. | No or few prior reports of child abuse or neglect                                    | No  |
| d. | Other (specify)  | No  |
| 8. | When is determination made for differential/alternative response                     |   |
| a. | At the time of screening to assign to differential response                          | No  |
| b. | After a report is screened in  | Yes   |
| C. | Other (specify)  | No  |

### Table W.I (continued)

|    |  | Response  |
|----|--|---|
| 9. | Referrals to community services for cases engaged in differential response |   |
| a. | No   | No  |
| b. | Yes - for all cases  | No  |
| C. | Yes - when families express interest                                       | No  |
| d. | Yes - when there is a determination of risk                                | No  |
| e. | Yes - other (specify)  | Yes - Referrals to community supports are not dependent upon or related to decisions about substantiation. The state includes decisions around differential response with other community support cases (e.g., request for information and referral, voluntary services, Children Requiring Assistance (CRA), and other court referrals). |

### Table W.II. In-home services, foster care, and permanency

|   | Response  |
|---|---|
| In-home services provided for unsubstantiated cases to maintain intact families | Yesimplemented statewide  |
| 2. In-home services provided post reunification                                 | Yesimplemented statewide  |
| 3. Permanency   |   |
| a. Kinship guardianship as a permanency option                                  | Yes   |
| b. Subsidized guardianship  | Yes   |
| c. Subsidized kinship guardianship  | Yes   |
| d. Subsidized adoption  | Yes   |
| 4. Foster care case management staff  |   |
| a. State/county public agency staff   | Yes   |
| b. Contracted provider staff  | Yes   |
| c. Tribal agency staff  | No  |
| 5. Qualifications of foster care case managers                                  |   |
| a. Associate degree   | No  |
| b. Bachelor's degree  | Yes   |
| c. Master's degree  | No  |
| d. Training for case management (specify)                                       | Yes - At least 30 hours of professional development training per year |
| e. Years of experience (specify)  | No  |
| f. Other (specify)  | Yes - Social workers license within the first 9 months of employment. |
| Degree in social work or related field for foster care case managers            | Yes, required   |

# Table W.III. Tribal foster care and Tribes that directly operate Title IV-E programs through an agreement with HHS

|    |  | Response  |
|----|--|---|
| 1. | Tribal involvement in foster care for Tribal cases   | Yes, Tribes within state provide foster care - Mashpee<br>Wampanoag Tribe |
| 2. | Tribes directly operate a Title IV-E program through an agreement with US HHS                    | Yes   |
| 3. | Number of Tribes that directly operate a Title IV-<br>E program through an agreement with US HHS | 1   |
| 4. | Specify Tribes that directly operate a Title IV-E program through an agreement with US HHS       | Mashpee Wampanoag Tribe   |

### Table W.IV. Indian Child Welfare Act (ICWA)

|   | Response     |
|---|--------------|
| Federal ICWA requirements codified in state law               | No           |
| 2. Federal ICWA requirements that are codified in state law   | Logical Skip |
| State law codifying ICWA includes state-<br>recognized Tribes | Logical Skip |

Table W.V. Extended foster care

|    |  | Response  |
|----|--|---|
| 1_ | Foster care extension for youth older than age   | Yes   |
|    | 18   | 100   |
| 2. | Age youth are allowed to remain in extended foster care  | Other - Generally up to age 22 (until 22nd birthday);<br>The Department may continue services to young adults<br>until 23 years of age if the individual demonstrates that<br>without the provided services the individual will not<br>complete an Associate's or higher degree program |
| 3. | Youth must proactively request, provide consent, or opt-in to receive extended foster care           | Yes   |
| 4. | Criteria for youth to remain in extended foster care   |   |
| a. | There are no criteria to remain in extended foster care  | No  |
| b. | Enrolled in school   | Yes   |
| c. | Employed   | Yes   |
| d. | Participating in workforce development/training program  | Yes   |
| e. | Comply with independent living/self-sufficiency plan   | No  |
| f. | Receive independent living or other services   | No  |
| g. | Medical condition exemption  | Yes   |
| h. | Other (specify)  | Yes - Participating in a program or plan which promotes specific educational or rehabilitative programs; Participating in a program which promotes and supports the youth in fully developing and fulfilling the youth's potential to be a participating citizen of the Commonwealth    |
| 5. | Reentry to extended foster care allowed for youth older than age 18 who aged out or left foster care | Yes   |
| 6. | Conditions for youth to reenter extended foster care   |   |
| a. | Youth consent or sign a voluntary placement agreement  | Yes   |
| b. | Youth develop an independent living plan   | No  |
| c. | It is in the best interest of the youth  | No  |
| d. | Other (specify)  | No  |

# **Domain C: Child welfare system context**

Table C.I. Child welfare system context

|    |   | Response           |
|----|---|--------------------|
| 1. | State- or county-administered child welfare system                          | State-administered |
| 2. | State operates under legal consent decree or other court-ordered monitoring | No                 |

## **Supplemental Notes on State**

#### **Definitions**

Massachusetts' definition for child maltreatment is extremely broad, which includes the non-accidental commission of any act by a caregiver which causes or creates a substantial risk of physical or emotional injury or sexual abuse to a child." Massachusetts interprets its broad definition to include injurious environment, exposure to a drug lab, drug or alcohol misuse, illicit substance, female genital mutilation, failure to protect, domestic violence, and factitious disorder by proxy, although not explicitly stated in the definition of child maltreatment.

Massachusetts includes "serious bodily injury" in its definition of child maltreatment which means "bodily injury which involves a substantial risk of death, extreme physical pain, protracted and obvious disfigurement or protracted loss or impairment of the function of a bodily member, organ or mental faculty." Massachusetts interprets female genital mutilation to be included under such definition. Female genital mutilation is a crime under Mass. General Laws, 265, §60.

Massachusetts interprets individuals responsible for the child to include family members, parents, stepparents, and paramours.

While the state's definition does not provide an explicit exemption for physical discipline, this is covered by case law. Cobble v. Comm'r of Dep't. of Soc. Servs., 430 Mass. 385, 395 (1999) finding clear line "between permissible physical discipline and prohibited abuse." In this case, the court found that evidence did not support the conclusion that the plaintiff's discipline of the child amounted to physical injury or abuse.

#### Reporting

Massachusetts's definition for a mandated reporter is broad and includes "(ii) a public or private school teacher, educational administrator, guidance or family counselor, child care worker, person paid to care for or work with a child in any public or private facility, or home or program funded by the commonwealth or licensed under chapter 15D that provides child care or residential services to children or that provides the services of child care resource and referral agencies, voucher management agencies or family child care systems or child care food programs, licensor of the department of early education and care or school attendance officer." Massachusetts interprets its broad definition to include school teachers, camp counselors, directors, administrators, and athletic coaches or staff, although not explicitly stated in the definition of child maltreatment.

#### Screening

Identity of the alleged perpetrator is not needed for cases of sexual exploitation or human trafficking.

All screeners are licensed social workers.

### Child welfare response

Massachusetts provides referrals to community support services for all cases, regardless of whether they are supported, unsupported or cases that are marked substantiated concern (the differential response).

If a young adult's extended foster care services are reduced or terminated, they may request a fair hearing up to 22 years of age. Services shall continue pending the outcome.

## **State Statutes and Policy Documentation Sources**

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Protection and Care of Children, and Proceedings Against Them, Mass. Gen. Laws § I.XVII.119 (2020).